

Garden of Eden Caravan Park

BOOKING IN: Always register at office before proceeding into the park (State Law Requirements). Fees are payable in advance, and are not refundable.

ARRIVALS AND DEPARTURES:

- Arrivals after 2pm.
- Departures by 10am (Unless otherwise arranged with park management – FEES WILL APPLY.

NOISE: The peaceful enjoyment of our Park and its facilities by all residents and visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, TVs and social gatherings after 10pm and before 7.00am.

Failure to comply with this request may lead to your eviction.

BICYCLES: Riding is permitted on the ROADS ONLY and 10 km hour speed limits should be observed at all times. No riding between cars or caravans or around the amenities block. NO RIDING OF BIKES in the park after dark.

BOOKINGS:

- All bookings to be secured by a deposit of 30% of the total booking otherwise the booking will lapse after 7 days.
- Deposits can be paid via phone using Bankcard, MasterCard, Visa or Direct Deposit.
- The balance of the tariff must be paid in full on arrival.

Sorry no refunds if you shorten your stay.

- **Check in:** 2.00pm - 6.00pm. **Check out:** NO later than 10.00am.
- **Later check in can be made by arrangement. FEES WILL APPLY For late checkout.**
- Cleaning fee can be charged if accommodation is not left in a reasonable condition.
- The management reserves the right to relocate or change the site, van, cabin or villa number if necessary after booking.
- No refunds for cancellations for Christmas school holidays and Easter.
- Cancellations received in writing for other periods at least 4 weeks prior to the booking will be refunded less a \$50.00 administration fee.
- Cancellations notified less than 4 weeks before the booking will forfeit the deposit.

IGNORANCE OF THESE RULES WILL NOT BE ACCEPTED AS AN EXCUSE FOR NON-COMPLIANCE

VISITORS: Residents are responsible for their visitor's fees and behaviour. They must ensure that their guest's park their cars in the Visitors Car Park provided. Visitors are to be booked in at the office on their arrival and are not entitled to use Park facilities until this has been done.

EVICTON: Park Management reserves the right to evict any person who fails to obey the park rules.

AMENITIES: Children under 7 years must be accompanied by an adult at all times. Playing in and/or around the amenities block is strictly forbidden.

All sand must be removed from your feet BEFORE entering the amenities.

Always consider other people by leaving amenities how YOU would like to find them.

CAR: One car per site only. For extra vehicles please contact manager for extra fees to be charged.

The following Park Rules and Guidelines are provided to ensure all visitors to our holiday park have an enjoyable stay.

SPEED LIMIT: 10 km per hour at all times within the park. All roads are SHARED by walkers, bikes and car.

GARBAGE: Please bag all garbage and place in the correctly labelled wheelie bins located around the park.

PETS: Pets are allowed in the park by prior arrangement with management. Pets must be booked into the park. Pets are strictly prohibited from entering park owned accommodation, the Camp Kitchen or the Pool areas. **Breach of this rule will result in immediate expulsion from the park.**

Whilst In the park pets must always be on a leash and excretions picked up. Pets are not to be left unattended in the park. All pet owners are to take full responsibility of any personal injury or damage caused by their pet(s) whilst within the confines of the park and agrees to pay for any claims of compensation in relation to the pets activities.

LAUNDRY: Children are not permitted in the laundry. No dishes are to be washed in laundry tubs. Remove clothes from lines promptly when dry.

SITES: Must be kept clean and tidy at all times. Surplus gear stowed out of site and must not be placed under caravans. Park Management do their best to ensure a safe and secure environment, we do recommend you secure all items of value left outside your tent, caravan or cabin.

CHILDREN: No noisy games, bike riding or ball games around vans or amenities block at any time. Parents or guardians are responsible for their children's behaviour at all times – not park management. Due to safety of others, NO BIKES are to be left at the POOL, PLAYGROUND, and MINI GOLF OR BBQ AREAS. There will be NO RIDING OF BIKES in the park after the park lights have come on. No children under the age of 9 years are allowed on the top bunks in the cabins.

